

Forgot Password or Password not received

If a new database account is created the user (District, Club, or Student) will receive an e-mail with the access codes. If you have not received an e-mail or have forgotten your password, you can generate it any time.

1. Visit:
www.database.rotary-jugenddienst.de
and select „Forgot your password“
2. Enter your e-mail address (use only the e-mail which is stored in the database).
 - Enter “Captcha”
 - Click on “Reset Password”
 - Close the new window.

The image shows two screenshots of a web interface. The top screenshot is the 'Login' page, featuring an 'E-mail' input field, a 'Password' input field, a red 'Login' button, and a link for 'Forgot your password'. The bottom screenshot is the 'Forgot Password' page, which includes a light blue instruction box: 'Please enter your e-mail address. You will receive a reset password link via e-mail.' Below this is an 'E-mail' input field containing '24@he rx.de', a captcha image showing 'f9j6h5m', a 'Captcha' input field with the text 'f9j6h5m', and a red 'Reset Password' button.

3. You will receive the following e-mail:

Von: Rotary Jugenddienst Deutschland [noreply@database.rotary-jugenddienst.de]
An: Name Vorname
Betreff: Rotary Jugenddienst Deutschland password reset

Dear Name Vorname,
Someone (presumably you) requested a password change through e-mail verification. If this was not you, ignore this message and nothing will happen.

If you requested this verification, visit the following URL to change your password.
<http://www.database.rotary-jugenddienst.de/login/reset/id/MTAwMw==/hash>

4. Click on the given link, a new window opens.
5. Enter a new, self selected password
 - Repeat password
 - Enter „Captcha“
 - Click on „Reset Password“
6. Call up the database and login with your new password.

The image shows a 'Reset Password' form. It features a light blue instruction box: 'To change your password type your new password below.' Below this are two password input fields: 'New Password' and 'Re-Password', both containing six dots. A captcha image showing 'c5z3578' is displayed above a 'Captcha' input field containing the text 'c5z3578'. At the bottom, there are two red buttons: 'Reset Password' and 'Cancel'.